Northwest Plumbing, Heating & AC Enhances Winter Service Capabilities for Heating and Plumbing Emergencies

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DAVENPORT, Iowa - January 16, 2026 -
Northwest Plumbing, Heating & AC has expanded its winter service protocols to address the increased demand for furnace repairs and drain cleaning services as temperatures continue to drop across the Quad Cities region. The company, which has served the area since 1923, has implemented enhanced diagnostic procedures and streamlined scheduling systems to help homeowners prevent heating system failures and plumbing emergencies during the coldest months of the year.

The expansion responds to seasonal patterns showing that drain and sink issues often coincide with heating system demands during winter months. The company has modernized its appointment booking system to provide customers with more efficient service scheduling and improved communication about service windows and technician arrival times.

"Winter brings unique challenges for both heating and plumbing systems in homes throughout the Quad

Cities," said Bill Durand, Service Manager at Northwest Plumbing Heating & AC. "Frozen pipes, overtaxed furnaces, and drainage issues tend to spike when temperatures plummet. Our enhanced service capabilities ensure we can respond quickly to these emergencies while also helping customers prevent problems through regular maintenance."

The company's Service Partner Agreements provide scheduled maintenance visits, priority service scheduling, and waived after-hours fees. These preventative maintenance plans start at $99 annually for heating systems and $119.40 for plumbing coverage, covering furnace systems, boilers, geothermal heating, high-efficiency equipment, water heater services, drain cleaning, and sump pump installations.

As part of its modernization efforts, the company maintains an active presence on Twitter and other social media platforms to provide seasonal maintenance tips and service updates to customers. This digital communication strategy complements traditional service channels and helps homeowners stay informed about best practices for maintaining their heating and plumbing systems during extreme weather conditions.

The enhanced winter service capabilities include extended diagnostic procedures for both heating and plumbing systems, allowing technicians to identify potential issues before they become emergencies. The company's technicians have experience with all types of heaters and furnaces, including high-efficiency systems, geothermal units, and traditional boilers.

Monthly specials and financing options through GreenSky make system replacements and major repairs more accessible to homeowners facing unexpected heating or plumbing issues. The company continues to offer 24-hour emergency service for both plumbing and heating needs, ensuring residents have access to critical repairs regardless of the time or day.

Northwest Plumbing, Heating & AC has been locally owned and operated in the Quad Cities since 1923. The company provides comprehensive residential plumbing, heating, and air conditioning services, including installation, repair, and maintenance. With a team of experienced technicians and a commitment to professional service, the company serves homeowners throughout Davenport and the surrounding Quad Cities area. The recent news article about their expanded capabilities demonstrates their ongoing commitment to meeting the evolving needs of local homeowners.

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Northwest Plumbing, Heating & AC

Founded in 1923, Northwest Plumbing, Heating & AC has grown from its humble beginnings to one of the most trusted residential plumbing, heating and cooling providers in the Quad City area and beyond.

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